







# Creative Strategies for Meeting the Financial Needs of Public Recreation Programs Partners Outdoors 2012

### Framing



Public Agencies

**Entity** 

Private Companies

**Product/Services** 

**Delivery System** 

Public/Consumer Benefits





Public Agencies

**Entity** 

Private Companies



**Product/Services** 





**Delivery System** 

Public/Consumer Benefits





1934 was a time of the dust bowl and waterfowl populations were plummeting. Hunters joined with visionary conservationist J.N. Ding Darling and stated that they were willing to pay a revenue tax in order to legally hunt waterfowl as long as the revenues were used to secure wetlands for the National Wildlife Refuge System.

Since 1934, the sales of Federal Duck Stamps have generated more than \$800 million, which has been used to help purchase or lease over 5.3 million acres of waterfowl habitat in the U.S. These lands are now protected in the U.S. Fish & Wildlife Service National Wildlife Refuge System.

Ninety-eight cents of every dollar is used to conserve wetlands.





Hunters
Conservationists
Collectors
Wildlife Observers
Refuge Visitors

### **Program Benefits:**

### Wildlife

Waterfowl aren't the only wildlife that benefit from the sale of these federal duck stamps because numerous other birds, mammals, fish, reptile, amphibian species that rely on the same habitat benefit from having this land conserved. They're spawning grounds for fish. Birds wade and feed in those wetland areas and nest there and it is also estimated that duck stamp dollars have helped provide habitat for one-third of nature's endangered and threatened species.

### People

Helps to protect people against floods.

Helps to keep waterways clean.

People who like to go outdoors and enjoy recreational activities, bird watchers, fishermen, or hikers, duck stamp dollars benefit them indirectly.

- Our mission is working with others to conserve, protect, and enhance fish, wildlife, and plants and their habitats for the continuing benefit of the American people.
- Respect the vision
- Research and respond to changes
- Use occasions and events to educate the public

### Short List of Partners:

- U.S. Postal Service
- Amplex Corporation
- Federal Duck Stamp Artists
- Ducks Unlimited
- Bass Pro Shops
- Friends of the Federal Duck Stamp
- Every individual that purchases a Federal Duck Stamp

### **Our Lands & Waters Foundation**

### **Cooperative Management of Corps Parks**

### **Tom Burrell**

President / CEO

Our Lands & Waters Foundation is a 501C3 organization that operates parks in Partnership with The United States Army Corps of Engineers.



U.S. Army Corps of Engineers

### **Problem**

# For years the Corps has had limited funds to maintain or improve the parks.

### **Potential solutions**

- Maintain all Parks in a <u>Declining</u> manner until they are closed.
- Reduce number of Parks and redirect O&M dollars to other areas
- ► Utilize Partnership Authorities-(Cooperating Association, Challenge Partnerships and subsequent Cooperative Management Lease(s))

NOTE: The Corps never gives up management of the Parks. The Corps continues to manage and operate the Lake/Parks within Corps existing budget and jointly cooperatively manage the Corps parks with a Partner (OLWF).

## Our Lands & Waters Foundation "Cooperating Association Priorities"

- Support Park Operations thru user fee collections, OLWF pays for Gate Attendants, service/utility contracts, and minor repairs to enhance Corps facilities; increase visitor amenities; and expand OLWF support to include other lakes/regions
- Market the Corps Missions, increase public awareness and utilization of our parks and lakes.
- **Fundraising** to ensure our parks, lakes, waterways, and natural resources will remain open, maintained, and enhanced for present and future generations.
- Planning For Future Development Establish viable OLWF support plans (parks, lakes, regions) and assist in planning development, and construction of new facilities.



### 100% Corps Support!!

- Support Park Operations and services, produce revenue, and reinvest funds back into park premises -
  - Presently:
    - 8 12% OLWF Overhead
    - 13 17% Market, Fundraising, Increase Services/Renovation
    - > 75% Manage Park Services Reinvestment to Corps Parks
    - 100% Corps Support!!!
- AS <u>Funding Develops:</u>
  - Obtains Sponsorships Parks, brochures, capital projects
    - Paid Advertising Radio, TV, Internet, etc.
    - Direct Mail Social Media (most cost effective)
    - Produce "Targeted" brochure





A Public Partnership with the U.S. Army Corps of Engineers

### Headquarters Air Force Services Agency

Integrity - Service - Excellence

# AF Services Nonappropriated Fund Financial Enterprise



**U.S. AIR FORCE** 

Mr John Flood Chief, Sustainment & Community Services HQ ACC Services



# AFSVA-Supported Worldwide Operations



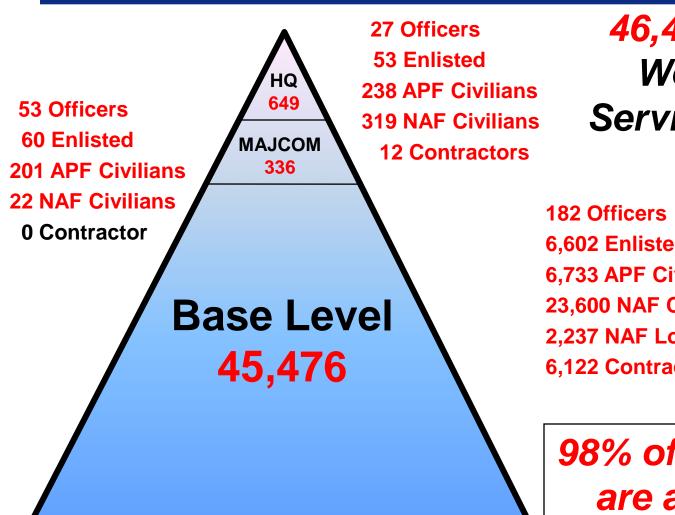
#### **U.S. AIR FORCE**

- Honor Guard
- > 277 APF food service operations
- > 88 Air Force Inns
  - 26K+ Lodging Rooms
  - 3.6K+ TLFs
- 130Tops in Blue Shows
- > 77 community centers
- 84 youth centers
- 250 Child Development Centers and School-Age Programs
- > 1,800 family child care homes
- > 148 fitness operations
- > 64 arts and crafts centers
- 68 auto hobby centers

- 94 libraries
- > 91 club operations
- > 85 bowling centers
- 67 golf operations
- 21 aero clubs (250 aircraft)
- > 97 outdoor recreation operations
- > 77 info, ticket & travel programs
- > 50 leisure travel operations
- 36 recreational shooting operations
- World Class Athlete Program
- Air Force Marathon
- > 7K+ military (AD, AFR, ANG)
- 39K+ civilians (APF, NAF, Contract)



# **Services Functional Community** (FY 11)



**46,460** Members Worldwide in Services Activities

6,602 Enlisted

6,733 APF Civilians

23,600 NAF Civilians

2,237 NAF Local Nationals

**6,122 Contractors** 

98% of our positions are at base level



### Sources of NAF Funds



### **INSTALLATION MWR FUNDS:**

- Proceeds from Sales of Goods and Services
- Revenues: Annual Greens Fees, Rental Income, etc.
- Interest
- Gaming Income (OCONUS only)
- AAFES Dividends

### **AF MWR FUND:**

- Repayment of Capital Leases
- Interest/Dividends on Portfolio Yield
- Gaming Income
- AAFES Dividends

### **LODGING FUND:**

- Room Revenues
- Interest
- Surcharge Assessment for TLF/VQ Construction



# \$1.3B Worldwide Enterprise



**U.S. AIR FORCE** 

AF Employee Retirement Plan Trust	\$ 261.2
NAF Employee 401(k)	128.3
AF Financial Management Fund	291.7
BASE & MAJCOM Funds - \$231.2	
AF Central Funds - \$60.5	

AF MWR Fund
AF Base Capital Improvement Fund
AF Insurance Fund
AF Lodging Fund

\$ 4.0 339.6 135.2 <u>177.5</u> \$1,337.5

Investments in \$ Millions



### AAFES Dividends



# AAFES <u>Dividend (Sales Store) Sharing Formula</u> (based on military strength)

- 50% of profits to AAFES
- 50% of profits to Army and Air Force
  - 62.4% to Army
  - 37.6% to AF
- \$63.7M in FY11 AF dividends distributed by AFSVA three ways:
  - MAJCOM dividends (\$12.7M)
  - AF MWR (Central) Fund (\$31.5M)
  - Local dividends to Installations (\$37.0M)
- Supplemental dividends
  - Additional income through MOAs stays at bases
    - Telecommunications income (80%)
    - Class Six store income (97%)
- Total AAFES dividends = approx 2/3 of earnings



# How NAFs Support Programs



<b>CONGRESSIONAL MANDATE</b>		POLICY	
CAT A MWR	CAT B MWR	CAT C MWR	NOT CATEGORIZED
Mission Sustaining	<b>Community Support</b>	Revenue Generating	AS MWR PROGRAMS
Libraries Fitness Intramurals Community Ctr Picnic Areas	Arts & Crafts Outdoor Rec Child Dev Ctr Youth Ctr Tickets & Tours Bowling	Golf Clubs Pro Shops Aero Clubs Equipment Rental Cabins Marinas	Food Service Mortuary  FULL APF  Lodging (APF & NAF as outlined in AFI 65-106)

ALL APF

100%

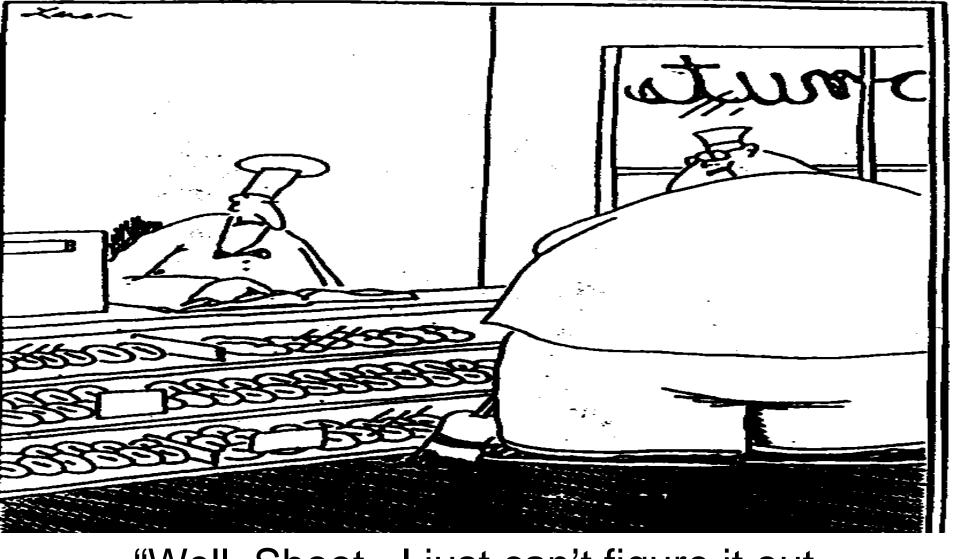
SUBSTANTIAL APF 50% NO DIRECT APF 0% (All NAF)



# Way Ahead



- AF will centralize all Services (MWR) functions executed at 8
   MAJCOMs (regional HQs) to San Antonio HQ—saves 100+ positions
- ID new "core" focus—pending CSAF approval
  - Regeneration—re-purpose existing spaces for multi-function space for Airmen directed regeneration programs @ low cost
  - Daily Life—give time back, quick access from work, enhance IT (WiFi w/ .com access), small relax/sitting spaces
  - Fitness—distributed mini-fitness, unstaffed, 24-hour access
  - Food—transformation to new delivery platform (campus style), more options—grab 'n go, quick casual, cafes, satellites
- Cat C Activity Review--divest of money losers/low use...w/ like support in local community



"Well, Shoot. I just can't figure it out. I'm movin' over 500 doghnuts a day, but I'm still just barely squeakin' by."





Entity	Gross Revenue
Combined Federal Public Agencies Recreation Fees	\$260 M +/-
Comparable Companies	
Spas: Steiner Leisure Ltd.	\$620 M
Resorts: Great Wolf Resorts	\$284 M
Theme Parks: Cedar Fair L.P.	\$977 M
Ski Resorts: Vail Resorts	\$1.167 B
Casinos: Isle of Capri Casinos	\$ 1.005 B

### **Creative Strategies**



### **Entity**

- Staffing Models
- •Budget Discipline (APF/NAF) & Transparency
- •Financial Leverage

### **Product/Services**

- Affinity/Passion
- One Product Multiple Uses

### **Delivery System**

 Organizational Structure Redesign at "Corporate" and "Unit" Level

# Public/Consumer Benefits

Increased Capacity to Deliver



## "There's a way to do it better, find it."

Resident of West Orange, New Jersey, 1879

P.S. His invention is phasing out this year